

Matson Logo

Matson, Matson Logistics, Span Alaska Rated Among Top Freight Transportation Companies

August 10, 2020

HONOLULU, August 10, 2020 – Matson, Inc. (NYSE: MATX) subsidiary companies Matson Navigation Company, Matson Logistics and Span Alaska have all been rated by shipping customers among the top freight transportation companies in the industry's leading survey of service quality.

The ratings were published today by Logistics Management magazine and Peerless Research Group (PRG), whose annual Quest for Quality Awards survey of qualified buyers of transportation and logistics services is considered the most important measure of customer satisfaction and performance excellence in the industry.

This year's 37th annual survey drew more than 4,500 participants who rated transportation companies in all modes and service disciplines against the five criteria most valued by shipping customers.

Of the 11 domestic and foreign companies rated in the Ocean Carriers category for On-time Performance, Value, Information Technology, Customer Service, and Equipment & Operations, **Matson** was rated second highest overall, missing the top rank by 0.07 points. Matson was rated #1 in On-Time Performance, Customer Service, and Equipment & Operations.

Of the 23 domestic and international companies rated in the Third Party Logistics category for Carrier Selection/Negotiation, Order Fulfillment, Transportation Distribution, Inventory Management, and Logistics Information Systems, **Matson Logistics** was rated fifth highest overall and #1 for Logistics Information Systems.

Of the seven companies in the Intermodal Marketing Companies category, **Matson Logistics** was ranked #1 overall, earning the top rating in On-Time Performance, Value, and Information Technology service disciplines.

Matson Logistics subsidiary **Span Alaska** also earned a Quest for Quality Award this year in the category of Western Regional LTL (Less than Container Load) logistics providers, ranking #1 for Information Technology.

More information on the 2020 Quest for Quality annual survey and awards is available at: <https://www.logisticsmgmt.com/article/37th-annual-quest-for-quality-awards-pristine-service-prevails-in-challengi>

About Matson

Founded in 1882, Matson (NYSE: MATX) is a leading provider of ocean transportation and logistics services. Matson provides a vital lifeline to the domestic non-contiguous economies of Hawaii, Alaska, and Guam, and to other island economies in Micronesia. Matson also operates a premium, expedited service from China to Long Beach, California and also provides services to Okinawa, Japan and various islands in the South Pacific. The Company's fleet of owned and chartered vessels includes containerships, combination container and roll-on/roll-off ships and custom-designed barges. Matson Logistics, established in 1987, extends the geographic reach of Matson's transportation network throughout the continental U.S. Its integrated, asset-light logistics services include rail intermodal, highway brokerage, warehousing, freight consolidation, Asia supply chain services, and forwarding to Alaska. Additional information about the Company is available at www.matson.com.

Matson Investor Relations inquiries: *Matson News Media inquiries:*

Lee Fishman

Keoni Wagner

Matson, Inc.

Matson, Inc.

510.628.4227

510.628.4534

lfishman@matson.com

kwagner@matson.com